



## ***Know the facts: Assistance for your telephone bill is available***

You may be eligible for a discounted rate on your telephone installation and service through these two programs.

### **1. The Wyoming Telephone Assistance Program (TAP) or Lifeline**

- Helps provide a single residential telephone at your primary residence.
- Allows a monthly discount of \$5.25 to \$10 on local telephone service for one phone line.
- Provides a phone line for as little as \$1 per month for those who live on Tribal Lands.

### **2. Link-UP**

- Allows for a 50% discount (up to \$30) on the cost of installing your main phone line.
- Allows eligible recipients to make no-interest payments on their initial connection charges.

### **How do I qualify for these discounted programs?**

To get this assistance, you must be a local telephone customer in Wyoming and receive benefits from one of these programs:

Medicaid (Wyoming EqualityCare)

- Food Stamps
- Supplemental Security Income (SSN)
- Low Income Home Energy Assistance Program (LIHEAP)
- Aid to Families with Dependent Children (AFDC)
- Medical Assistance Programs
- Personal Opportunities with Employment Responsibility (POWER)

### **How do I apply for these programs?**

- Contact your local telephone company.
  - ✓ Quest 1-800-244-1111
  - ✓ Sprint 1-800-788-3500
  - ✓ Western Wireless (at a local retail sales outlet)
  - ✓ Universal Service Administrative Company (USAC) at:  
<http://psc.state.wy.us/htdocs/brochure/teleasst07.pdf>
- Applications are also available at the Department of Family Services (DFS) field offices where you live. Check your local telephone directory for the office in your area or visit <http://dfsweb.state.wy.us/districts/base2.htm>

### **What if I qualify but have been unable to get the discount?**

If you are eligible but haven't received a discounted local service rate or reduced telephone installation charges, first contact your local telephone provider. If you still have problems, call the Public Service Commission's toll-free complaint line at 1-888-570-9905 for more information or assistance in filing a written complaint.



**Call 1-888-545-1710 to speak to a nurse 24-hours a day.**

*Disclaimer: Information or education provided in this fact sheet is not intended to replace medical advice from your healthcare provider. The information provided on this fact sheet is not all-inclusive of this topic.*

**Healthy Together!** is offered by the Wyoming Department of Health to all Wyoming EqualityCare clients at no cost. The program provides one-on-one support from a nurse, educational materials to encourage the self-management of health and assistance in coordinating care among multiple providers. **Healthy Together!** also provides EqualityCare clients with information on weight loss, smoking cessation, and how to adopt healthy lifestyles. **Healthy Together!** was named the Best Government Disease Management Program by the Disease Management Association of America in 2005.